Honolulu Community College Library
Intrasystem Loan Survey

Intrasystem Loan (ISL) surveys were distributed to HCC users when they checked out the books they requested through ISL.

**Fall 2007 - 23 returned**

Students - 19  
Faculty - 4  
Liberal Arts - 15  
Other - 8  
Books - 22  
Other - 1 (AV)

Answers to questions - all yes, except 1 no: Did you receive the items within the allotted time period (3-10 days)?

*How can the library improve the usefulness of the ISL services to you?*
6 positive comments

*Additional comments*
5 positive comments
1 - The book came in on November 7, 2007, but only received the call on the 19, November.

**Spring 2008 - 21 returned**

Students - 17  
Faculty - 4  
Liberal Arts - 15  
Technical Occupational - 3  
Other - 3 (Com,ECE, Fire)  
Books - 20  
DVD - 1

Answers to questions - 19 yes to all  
1 survey - no response to questions 1, 3  
1 survey - no response to question 8 (no comments)  
No - questions 1, 3, 4, 6 (no comments)

*How can the library improve the usefulness of the ISL services to you?*
21 - no suggestion or positive comment

*Additional comments*
18 - no comment
3 - positive

**Fall 2008 - 17 returned**

Students - 10  
Faculty - 7 [Liberal Arts - 4, Tech-Occ - 1, Other - 2]  
Liberal Arts - 8  
Technical Occupational - 1 (AJ)  
Other - 1 (Nursing)  
Books - 16  
DVD - 1

Answers to questions - Most yes or blank  
Were all the library items you needed available through ISL?  2- No

_How can the library improve the usefulness of the ISL services to you?_  
6 positive comments  
It would help if you could make this service available online, through our library account

_Additional comments_  
5 - thank you

**Spring 2009 - 11 returned**

Students - 9  
Faculty - 2  
Liberal Arts - 8  
Other - 3 [Nat Sc, AJ, SCS (?)]  
Books - 11

Answers to questions -

_How can the library improve the usefulness of the ISL services to you?_  
10 - No suggestions or positive comments  
1 - Make delivery service of books less than a week

_Additional comments_  
4 - No comment  
7 - positive, thank you