Honolulu Community College Library
Intrasystem Loan Survey
Fall 2007

Instructions: Please help us improve our Intrasystem Loan (ISL) service by responding to the following questions. You may leave completed surveys in the book upon return or drop them off at the HCC Library Circulation Counter. Mahalo!

Your status (check one):
___Student    ___ Faculty    ___ Staff    ___ Administrator

Your program (check one):
___ Liberal Arts    ___ Technical Occupational    ___ Other (specify):_______________

Type of material requested (check all that apply):
___ Books    ___ CD    ___ DVD    ___ Other (specify) ______________

1. Were all the library items you needed available through ISL?   ___Yes  ___No

2. Did you receive all the ISL items you requested?     ___  Yes  ___No

3. Did the information in the ISL item(s) you received meet your needs? ___Yes  ___No

4. Are you satisfied with the quality of the item(s) you received?  ___Yes  ___No

5. Did you receive the items within the allotted time period (3-10 days)? ___Yes  ___No

6. Did you receive the items in time for your purposes?   ___Yes  ___No

7. Is the length of the loan time adequate for your needs?   ___Yes  ___No

8. Are you satisfied with the library’s support for your ISL needs?  ___Yes  ___No

9. Do you plan to use the ISL service again in the future?   ___Yes  ___No

10. How can the library improve the usefulness of the ISL service for you?

11. Additional Comments or Suggestions:

Thank you for your time!