Mission

Provide assistance in applying for and receiving state and federal aid in a student-friendly environment that is equally accessible to eligible students interested in pursuing an education.

Objectives

1. Reduce the processing time from the students’ completion date to the time that they are offered an award via an award letter.

2. Reduce the Cohort Loan Default Rate below 10% to ensure continued Title IV eligibility.

3. Ensure that Federal reporting requirements are met on a timely matter (e.g. Pell reporting every 30 days and Return of Funds due to Return to Title IV calculations within 30 days from the date that the institution determined that the student completely withdrew).

Student Learning Outcomes (SLOs)

1. Students will be in less financial constraints knowing what type of aid and how much aid they will be receiving to ensure that they are better prepared to finance their higher education.

2. Students will take responsibility of repaying their indebtedness and have good credit ratings on their credit reports.

3. Students will have the opportunity to apply for federal financial aid to assist them with funding their higher education.