Partners site access

Note: The following site for the Johnson Controls curriculum requires a password. If you are interested in this curriculum send an email to wbecker@hcc.hawaii.edu with your name, email and office phone number and request access to the JCI curriculum. I will obtain a password for you. Bill Becker – sustainability committee

Welcome to your Johnson Controls partner site. This guide provides a brief primer on navigating the new sites.

- Member login
- Browser security and access issues

Member login
You may receive a link to your company’s specific SharePoint page(s). You can try to access the site directly and login as in STEP #3 or login as shown below starting at STEP #1.

To login:
1. Go to www.johnsoncontrols.com
2. Select Login > Building Efficiency Customers
3. Select “Partners.”

4. Login using your username and password. If you don’t know your password, click “Did you forget your password” to reset it.

5. Select your site link from the list. You should now be on the Home screen of the SharePoint site or application for the link you selected.

Browser security and access issues

Trusted Sites

If you receive an error message such as the two instances below, notice that they refer to trusted sites. Click OK for this dialog box.
If you receive the following message when downloading a file – click **Allow**.

Add the site to your browser’s **Trusted Sites**. In IE, open the gear menu and select Internet Options and follow the highlighted items below.

**Browsers**

The recommended browser is Internet Explorer v11. However, our testing has shown compatibility with:

- Explorer 8 with Windows XP
- The latest version of Chrome, Windows 7 Enterprise, JCI laptop without VPN.
- Safari on iMac, Safari on iPad Air
- Mobile devices using iOS 6 and Windows Phone 7.5 or above should also be compatible.