Division of Student Services - Outcomes & Assessment Report
Mary 2, 2013

Where was your division (in terms of SLO/SAOs and assessment) at the start of the workshop?

- The following areas had some sort of student learning outcomes established prior to the workshops: Counseling, Student Life, Career & Employment, and Orientation.
- The other areas did not have a SLOs or SAOs developed.
- The whole division went through an Outcomes 101 presentation prior to the workshop. This was presented by the Dean of Students in order to get everyone on the same page in terms of concepts and terminology.
- Each department and program also had an Accreditation Action Plan that includes work on SLO/SAOs and assessment.

What did your division work on during the workshop?

- My teams broke up into three different groups.
- The first group focused on mapping the New Student Orientation process. This fit right into our current plans to revamp the process for new students.
- The second group focused on refining assessments and reporting of results.
- The third group was comprised of areas that did not have any SLO or SAOs developed. They went through a process to develop SLOs for the Financial Aid Office.

Where was your division at the end of the workshop? Any a-ha moments, cross discipline collaboration happening, etc.

- Each area made significant starts on where they need to head with their projects and how to carry out their Accreditation Action Plan.
- It was extremely helpful to have everyone in the same room rather than working in isolation.

What do they still need to work on, next steps, plan of action?

- The DOSS will be requiring the core group of folks that are there to be come the “guides” for the rest of their teams and the division. Follow-up meetings will be scheduled for that group to come together and continue the work.
- The DOSS and the leads will then also work with each respective area to carry out the Outcomes & Assessment Plan based on each area’s Accreditation Action Plan. By Fall, every area will have SLO/SAOs and either be in process of assessing or have an assessment plan in place.