Student Affairs APR Indicators

- Cannot take off STEM
- Need health indicator for entire indicator not individual measures based on 1-2 factors
- Emphasis on part-time students
  - Draft by 1/1
  - Need finalized by 5/1

**Indicator 1: Demand**
1. Annual headcount all students
2. Annual headcount NH students
3. Percentage Change from prior year ALL
4. Percentage Change from prior year NH
5. Annual headcount recent hawaii hs grads
6. Percent of service area's recent hs grads
7. Annual headcount students 25-49 y.o.
8. # of applications processed
9. # of counselor appointments
10. # of financial aid applications

**Proposed health indicators:**
For indicators, 1 – 7, these should be compared to the performance measures of the strategic plan, where:

- Equal or Greater than performance measure = healthy
- Less than performance measure by 5% or less = cautionary
- Less than performance measure by greater than 5% = unhealthy

For indicators, 8-10, these should be compared to the numbers obtained the previous year, where:

- level or increase in # = healthy
- Decrease of less than or equal to 5% = cautionary
- Decrease of >5% = unhealthy
Indicator 2: Efficiency
11. FTE BOR Appointed Faculty Counselors
12. Unduplicated year count (Fall, Sp, Summer)
13. Ratio of BOR appointed Counselors/headcount or Counselors/FTE
   a. (e.g. 1/3)
14. FTE APT Admissions & Records Staff*
15. Ratio A & R to # of Applications
16. FTE APT Financial Aid Staff*
17. Ratio of Fin Aid Staff to Unduplicated number
18. Pell Participation Rate ALL Students
19. Pell Participation Rate NH Students
20. Number ALL Students Receiving Pell
21. Number NH Students Receiving Pell
22. Total Pell Disbursed ALL
23. Total Pell Disbursed NH
24. Overall Program Budget Allocation
25. General Funded Budget Allocation
26. Special/Federal Budget Allocation
27. Cost Per Student of Gfund
28. CCSSE 35 Academic Advising Satisfaction
29. CCSSE 38 Financial Aid Advising Satisfaction
30. CCSSE 39 Student Organizations Satisfaction
31. CCSSE 40 Transfer Credit Satisfaction
32. CCSSE 41 Disabilities Satisfaction

For indicators, 18 – 23, these should be compared to the performance measures of the strategic plan, where:
• Equal or Greater than performance measure = healthy
• Less than performance measure by 5% or less = cautionary
• Less than performance measure by greater than 5% = unhealthy

For indicators, 11-17 and 24-32, these should be compared to the numbers obtained the previous year, where:
• level or increase in # = healthy
• Decrease of less than or equal to 5% = cautionary
• Decrease of >5% = unhealthy

***Note that 28-32, CCSSE measures, would only apply on alternate years as CCSSE is completed biannually.
Indicator 3: Effectiveness
33. Persistence Fall to Spring ALL Students
34. Persistence Fall to Spring NH
35. Degrees & Certificates Awarded ALL
36. Degrees & Certificates Awarded NH
37. Transfers to UH 4-yr ALL
38. Transfers to UH 4-yr NH
39. CCSSE 35 Academic Advising Importance
40. CCSSE 38 Financial Aid Advising Importance
41. CCSSE 39 Student Organizations Importance
42. CCSSE 40 Transfer Credit Importance
43. CCSSE 41 Disabilities Importance

Proposed health indicators:
For indicators, 33 - 38, these should be compared to the performance measures of the strategic plan, where:

- Equal or Greater than performance measure = healthy
- Less than performance measure by 5% or less = cautionary
- Less than performance measure by greater than 5% = unhealthy

***Note that 39-43, CCSSE measures, would only apply on alternate years as CCSSE is completed biannually.